



## **FAQ's PREPARING FOR CLOSING:**

### **1. Who should I contact to prepare for my Closing Date?**

#### **LAWYER**

- *Around one month prior to your Closing Date, contact your lawyer to ensure that all closing arrangements are underway.*
- *Contact your Deer Creek sales agent to ensure that they also have your lawyer's information.*
- *Deer Creek's lawyer will provide your lawyer with all final closing documents approximately 3 days prior to your Closing Date.*

#### **FINANCING**

- *In the weeks prior to your Closing Date, contact your lender or mortgage broker to ensure all your financing is in place.*

#### **UTILITIES**

- *Approximately 2-3 weeks prior to your Closing Date, contact the local utilities to provide them with the details of your new home address, contact information and have them set up your new accounts. Remember to contact Enbridge Gas, the local Hydro utilities as well as the Water Department for the local area.*

#### **CANADA POST**

- *Contact Canada Post in your new area and relay to them your contact information, move in date and any other information they require.*
- *Consider notifying Canada Post in your current location to set up any necessary mail forwarding measures.*
- *Arrangements and information and keys for your new mailbox location can be obtained from Canada Post Customer Service at 705-722-0972 or by visiting 150 Collier St. in Barrie's downtown area.*
- *Your new postal code from Canada Post can be found by typing in your new address at [www.canadapost.ca](http://www.canadapost.ca) .*

### **PHONE AND CABLE**

- *All required installation arrangements must be scheduled after you take possession of your home.*

### **2. I have purchased new appliances. When can I schedule delivery?**

- *Unless we are providing your appliances as a part of your APS, all deliveries must be scheduled after Closing.*
- *You will not be able to store or install anything in your new home or on the property until you receive the keys.*

### **3. What is the process for obtaining my keys on Closing Day?**

- *A Deer Creek representative will typically have your keys on site on the day of Closing. Alternate arrangements can be made but this must be communicated at least 2 weeks prior to Closing.*
- *Deer Creek cannot release the keys until we receive official notice from our lawyer even if your lawyer has communicated that the transaction has been completed. It is imperative that you hear from our staff before coming to pick up the keys.*
- *Deer Creek will contact you to inform you that your keys are ready for pick up and we will schedule a time and place to meet you or leave the keys if you arrive after hours.*
- *In the majority of cases, Closings occur between 2pm and 5pm on Closing Day. For this reason, we recommend that you schedule any movers for the following day or at earliest, late afternoon on the day of Closing. If movers arrive to your new home prior to Deer Creek receiving notification, be prepared for them to wait until notification of Closing has been communicated to our Deer Creek representative.*

***Please note that you may be moving into an area with active construction occurring potentially very close by. We ask that you exercise extreme caution especially in regards to children and pets moving in with you. We encourage you to have a clear conversation with any children about the dangers in the immediate area and ask that you keep close watch on them when they are outdoors. We understand that dust, mud, machinery and noise are an inconvenience but ask for your understanding and patience as we complete work in the surrounding community. Thank you!***